

# Emotional Intelligence and Engaging your Audience in the Virtual Classroom



Do you recognize the value of emotional intelligence but aren't quite sure how to bring it to your virtual classes?

Do you need some tangible techniques for communicating with your learners nonverbally in a virtual environment?

Are you looking for ways to increase the emotional connection and engagement in your classes?

A major hesitation to moving professional training to the virtual classroom is the perceived inability to establish an actual connection between facilitators and learners. In an effort to solve this problem, we have injected a lot of technology into the process: live video, emoticons, virtual reality .... but we found that it isn't all about technology.

How do virtual facilitators effectively impact others without true body language and eye contact? They need to develop and apply, "emotional intelligence" in their relationships with learners.

Emotional intelligence describes the ability to understand the feelings of individuals and groups and the influence these emotions have on learner motivation and behavior.

This two-hour collaborative workshop includes a breakout session where your team will evaluate an activity and then redesign the activity in a way that applies emotional intelligence to maximize engagement. You'll leave with an action plan to help your team create emotionally engaging designs that lead to intellectual engagement.

## Guiding Questions for this Course

- What is Emotional Intelligence and how is it important to virtual learning?
- How do I successfully communicate with others in verbal and non-verbal ways in a virtual environment?
- How do self-management, self-awareness, self-regulation, self-motivation, and empathy affect the learners and learning outcomes?
- What can my facilitators do to use and manage their emotions while encouraging their learners to do the same?
- How do I nurture emotional engagement in the content being presented?

## AT A GLANCE

### Supported Virtual Classroom Platforms

Zoom , Microsoft Teams, Webex® Training, Adobe® Connect™, Citrix GoToTraining®, Blackboard Collaborate™, Google Meet

*Don't see your virtual platform listed? Ask!*

### Rate

- \$1,500 USD for up to 12 participants (additional participants \$100 each)
- Bundle 6 workshops for \$7,500 USD - that's a savings of \$1500!
- Contact [sales@insynctraining.com](mailto:sales@insynctraining.com) to create your team's custom learning path and create a schedule that works for you.



**Inquire  
Engagement  
Framework**

This program is grounded in the Inquire Engagement Framework® — a three-pronged approach

to maximizing engagement of all learners in the virtual classroom. The framework, an ongoing research effort at InSync, is designed to optimize an organization's existing training and provide a new construct for creating training programs that work in today's hybrid workplace and "virtual first" approach to training and employee development.

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